

NAGRA SCOUT SOLUTION SUITE

Trusted Digital Protection

Connected life is creating new opportunities and new risks for subscribers, households and small businesses. NAGRA Scout helps operators extend their role beyond connectivity through trusted digital protection services that strengthen customer relationships, create new revenue opportunities and support safer digital experiences. Combining cybersecurity protection, threat intelligence, AI-assisted app experience and actionable service insight, NAGRA Scout enables operators to deliver value that customers can see, understand and trust.

NAGRA Scout helps operators deliver visible protection against phishing, malware, scams and unsafe destinations, while creating trusted digital experiences that subscribers value. Additionally, NAGRA Scout supports operators in fulfilling the requirements of Regulation (EU) 2024/2847 Cyber Resilience Act (CRA), aligning your operations with EU standards.

Solution Benefits

- 1 Grow Value Beyond Connectivity:** Offer trusted digital protection services that create new revenue opportunities while helping subscribers, families and small businesses protect against phishing, malware, scams and unsafe browsing.
- 2 Leverage Data for Business Growth:** Use NAGRA Scout Synthesis to understand service adoption, improve engagement and identify opportunities to expand customer value.
- 3 Reduce Operational Costs:** Empower customers to resolve common issues independently with AI-assisted self-care and troubleshooting while reducing support interactions and operational costs.
- 4 Strengthen Subscriber Relationships:** Build trust by helping subscribers protect their devices, families and digital lives through simple, always-on protection services.
- 5 Enhance Digital Protection:** Help reduce exposure to phishing, malware, unsafe destinations and connected-device risks while giving subscribers greater confidence in their digital lives.

One NAGRA Scout Portfolio. Multiple Paths to Protect, Engage and Grow.

NAGRA Scout Shield

Launch trusted digital protection for every subscriber, helping protect against phishing, malware, scams and unsafe browsing.

NAGRA Scout Defense

Create premium connected-home protection experiences with advanced device visibility, threat detection and family controls that help households manage and protect connected lives.

NAGRA Scout Defense Pro

Extend cybersecurity services into the SMB market with advanced protection for devices, networks and business operations that help small businesses stay secure and productive.

NAGRA Scout Synthesis

Transform service activity into growth and engagement insight that helps improve customer adoption, satisfaction and loyalty.

NAGRA Scout Threat Intelligence

Power operator-led cybersecurity services with threat and categorization intelligence that helps identify unsafe destinations, phishing risks and malicious activity.

How It Works

NAGRA Scout combines five complementary capabilities within a single trusted digital protection portfolio. NAGRA Scout Threat Intelligence powers protection decisions, NAGRA Scout Shield delivers scalable subscriber protection, NAGRA Scout Defense Pro extends protection to connected homes and small-business environments, AI-assisted experiences simplify support, and NAGRA Scout Synthesis transforms service activity into actionable insight.

Together, they help operators deliver protection against phishing, malware, scams and unsafe browsing while improving customer experiences, reducing support costs and creating value beyond connectivity.



How NAGRA Scout Creates Value

- Protect against phishing, malware, scams and unsafe browsing.
- Secure connected homes, devices and digital experiences.
- Deliver advanced protection for small-business environments.
- Enable AI-assisted support and subscriber self-care.
- Power services with threat and categorization intelligence.
- Transform service activity into actionable business insight.

Create Value Beyond Connectivity

- Create new value-added services beyond connectivity.
- Strengthen subscriber trust and loyalty.
- Reduce support pressure through self-care and AI-assisted guidance.
- Address consumer, family and small-business customer segments.
- Use service insight to improve performance and identify growth opportunities.